

# ARRIV HOME

## Registration Guide

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### STEP-BY-STEP GUIDE TO REGISTER

#### You will need

- ◀ Your payment reference number.
- ◀ An active email address.

#### STEP 1

##### Register for your ARRIV Home account

- ◀ On the login page scroll to the bottom and click on the appropriate button and then select Create an Account.
- ◀ You will be directed to the registration page. Here you will type in your email address, create a password, and press next.
- ◀ You will then be prompted to check your email inbox for a verification email. You should do this straight away. Please be sure to check your junk and spam folders.

#### STEP 2

##### Email verification

- ◀ In the verification email, you will find a 'complete registration link.' Click on the link. **Please note that the link will expire after one hour.**
- ◀ After clicking on the link, you will be directed back to My Account to verify your details.

#### STEP 3

##### Register your details

- ◀ On the 'register details' page, fill in your details – including your payment reference number.
- ◀ Tick the box to accept the terms and conditions.
- ◀ Once ticked, click 'finish.'

#### STEP 4

##### Success!

Congratulations! You have successfully registered for ARRIV Home. You can now check your repairs, report repairs, update your contact details, and check your account balances.